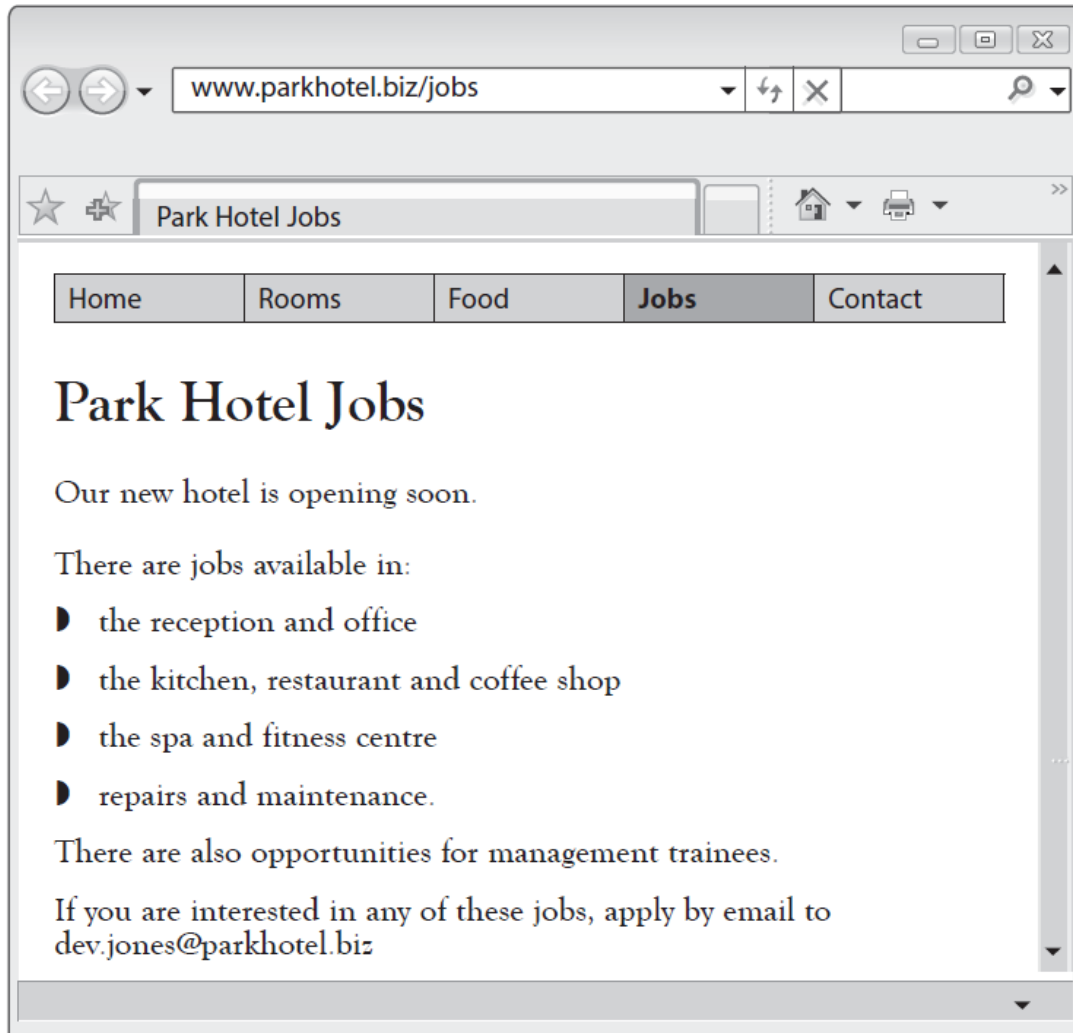


Task 1

Information



Writing Task

Write an email to the Manager, Dev Jones, applying for a job at the hotel.

In your email, you should:

- say which job you are applying for and why
- describe your qualifications, experience and skills
- explain why you would be good at this job.

You should aim to write about 200 to 250 words.

(21 marks)

- □ ×

From: you@mailbox.co.uk

To: dev.jones@parkhotel.biz

Subject: Job application

Dear Mr Jones,

1

I am sending you an email because I want to apply for a job in your new hotel as a receptionist. 2

I am studying hospitality at college and I hope to gain a good final grade. My teachers are pleased with me and I have enjoyed the work and made lots of friends. I always try to get on with everyone I meet and people tell me that I have a bubbly personality. I like to see people smile. 3

4 I did my work experience at The Holbeck Hall Hotel on the outskirts of town. I did a bit of all sorts. One day I worked as a chambermaid, cleaning and tidying the rooms, making the beds, replacing towels and so on. Another day I was in the restaurant as a waitress.

I took people's orders and then gave them to the chef. I then served the guests and cleared away their plates when they had finished. I also worked in the coffee shop. Again I served people with their drinks and food although I was not allowed to use the coffee machine because this is a really skilled job and I had not been trained to do it.

5

I think I would be good at this job because I am always pleasant and polite and can greet guests with a smile. I can make them feel at home and will try to deal with any problems they might have during their stay. I am also a hard worker and would be happy to work extra hours if necessary.

Kind regards,

6

Gogi Pritpal.

7

- 1**

The Examiner explains

This is a developed complex sentence which is securely constructed. **Content Standard 25:** Write consistently and accurately in complex sentences, (using paragraphs where appropriate).
- 2**

The Examiner explains

There is a clear introduction. **Content standard 22:** Communicate information, ideas and opinions clearly, coherently and accurately.
- 3**

The Examiner explains

The writing here is clear and appropriate, There is an awareness of the audience and the purpose. **Content standard 24:** Use (format, structure and) language appropriate for audience and purpose.
- 4**

The Examiner explains

The paragraphing of the response is logical and helps understanding. **Content Standard 25:** Write consistently (and accurately in complex sentences), using paragraphs where appropriate.
- 5**

The Examiner explains

This is a developed complex sentence. **Content Standard 25:** Write consistently and accurately in complex sentences, (using paragraphs where appropriate).
- 6**

The Examiner explains

The response is 264 words long. It isn't necessary for candidates to count words, but they should practise writing responses that meet the suggested word count. **Content standard 23:** Write text of an appropriate level of detail and of appropriate length (including where this is specified) to meet the needs of purpose and audience.
- 7**

The Examiner explains

The format and structure of the response, with a clear beginning and ending and clearly defined sections which follow the bullet points, are entirely appropriate and secure. **Content standard 24:**
Use format, structure (and language) appropriate for audience and purpose.